

# CLTS ENHANCEMENTS

## WHAT'S NEW?



THE LATEST UPDATES FOR THE CLTS DATABASE

AS OF SEPTEMBER 16, 2022

### Enhancements have been made to the CLTS database

Many of the enhancements are standard updates which will improve the software internally but will not impact the user experience with the software.

### Enhancement #1: Account Search

The Account Name search field label will be changed to Account/Contact Name. The field will be used to search both the account name and contact name information.

#### Account Search

To find a CLTS account successfully, we suggest using the following search combinations:

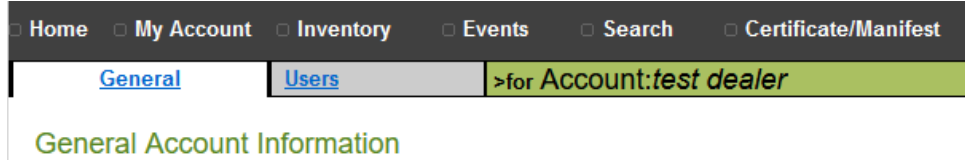
- Phone number + Province
- Account/Contact name (last name only) + Province
- Account/Contact name (last name only) + Postal Code
- Address (Box number\* OR Street number\* only) + Account/Contact name (last name only)

Each field you utilize in your search must include a minimum of 3 characters. If you cannot find the account using these combinations, email [info@canadaid.ca](mailto:info@canadaid.ca) with all the contact information for the purchaser so an account can be created.

A screenshot of a web-based search criteria form. The form is titled '<<Hide Search Criteria'. It contains several fields for search criteria: 'Restrict To' with a checkbox for 'My external Accounts Only'; 'Account ID' with a text input field; 'Account Alias' with a text input field and a note '(i.e CCIA Pin or NLID Account)'; 'CCIA Store Account' with a text input field; 'Account/Contact Name' with a text input field, which is highlighted with a red rectangular box; 'Account Type' with a dropdown menu showing '-- All --'; 'Operations Type' with a dropdown menu showing '-- All --'; 'Division Type' with a dropdown menu showing '-- All --'; 'Name' with a text input field; 'Dealer Contact Name' with a text input field; 'Address' with a text input field; 'City' with a text input field; 'Province/State' with a dropdown menu showing '-- All --'; 'Postal/Zip Code' with a text input field and a note '(Do not enter spaces or hyphens)'; and 'Account Email' with a text input field.

For more CLTS support, please visit our Resource Centre at <http://support.canadaid.ca/> or contact a Client Support Representatives at [info@canadaid.ca](mailto:info@canadaid.ca) or toll-free 1-877-909-2333

## Enhancement #2: Remove Premises and Vehicle tabs for Dealer Distributor and Manufacturer Type



Home My Account Inventory Events Search Certificate/Manifest

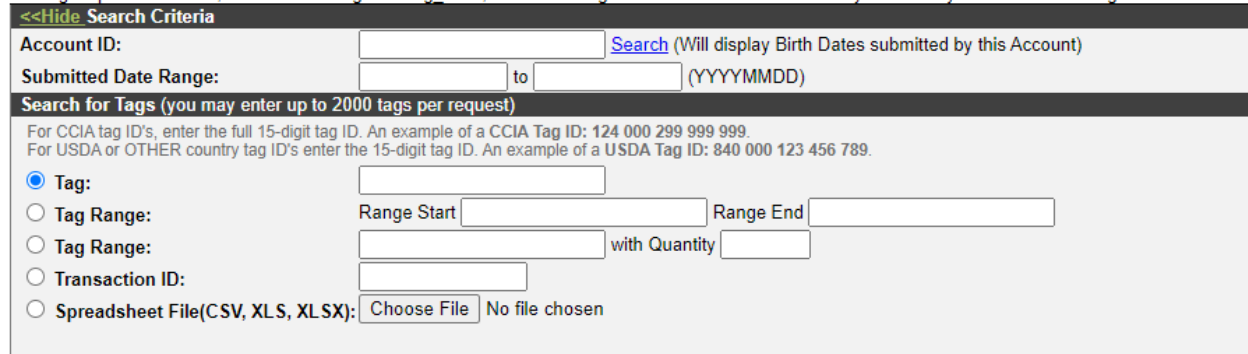
General Users >for Account:test dealer

General Account Information

## Enhancement #3: Add Note in Animal Birth Date Search to explain how to use spreadsheet file for birth date search

### Animal Birth Date Search

If using a spreadsheet file, create a heading with Tag\_Start, then list all tags in the column under it. Note: you can only search for 2000 tags at a time.



<<Hide Search Criteria

Account ID:  Search (Will display Birth Dates submitted by this Account)

Submitted Date Range:  to  (YYYYMMDD)

Search for Tags (you may enter up to 2000 tags per request)

For CCIA tag ID's, enter the full 15-digit tag ID. An example of a CCIA Tag ID: 124 000 299 999 999.  
For USDA or OTHER country tag ID's enter the 15-digit tag ID. An example of a USDA Tag ID: 840 000 123 456 789.

Tag:

Tag Range: Range Start  Range End

Tag Range:  with Quantity

Transaction ID:

Spreadsheet File(CSV, XLS, XLSX):  No file chosen