



CLTS: *accessing information* in *sights*

What information is recorded in the CLTS?

The Canadian Livestock Tracking System (CLTS) has the name, address and telephone number collected when a CLTS account is set up or when approved indicators (tags) are purchased.

The CLTS also has a record of each account holders tag inventory which includes the date when approved tags were purchased, the unique identification numbers on the tags and how many were purchased.

What if I want to know about an animal ID/tag?

If the identification number is a part of your inventory, you can access the information directly in the CLTS, or we can provide that information to you directly.

If the identification number is not in your inventory, you are not authorized to receive that information.

Who does CCIA share information with?

Canadian Cattle Identification Agency (CCIA) only shares information with third parties that you have consented to share your information with, or Canadian Food Inspection Agency (CFIA) and provincial governments that have authority to view regulated information collected under the Health of Animals Regulation.

What should I do if I find a stray animal?

If you find an animal WITH a tag and are able to read the animal identification number, either visually or using an electronic reader, please contact us at **1-877-909-2333**.
We are here to help!

We can attempt to contact the last identified source account holder, however, CCIA cannot share that information with you, but can facilitate the process by directly contacting other account holders. When CCIA is unable to identify who the last custodian of the animal was, you may be directed to contact your local RCMP or livestock investigation agency.

If you find an animal WITHOUT an indicator, please contact your local RCMP or livestock investigation agency and they will be able to assist you.

How do I access third party account information?

CCIA is not able to disclose CLTS regulated data or account information for any third party (i.e. not the requesters account) WITHOUT a directive from CFIA Access to Information and Privacy (ATIP) Office.

You can make a formal request through the CFIA ATIP office online by visiting:

<https://www.canada.ca/en/treasury-board-secretariat/services/access-information-privacy/access-information/request-information.htm>

Send a request to: **Canadian Food Inspection Agency Access to Information and Privacy Coordinator**
1400 Merivale Road, TOWER 1 Floor 6, Room 258, Ottawa, ON K1A 0Y9
Phone: 1-613-773-5359 | Fax:1-613-773-5604 | Email: ATIP-CFIA-AIPRP@inspection.gc.ca

Once you submit your request to the CFIA ATIP office, and if you are from a qualified organization, CFIA ATIP will request the information from CCIA and will review it themselves prior to providing you the information. This process takes approximately 2-3 business days.



We are here to help!

www.canadaid.ca

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